



Diablo Vista Water System
100 Gregory Lane, Pleasant Hill, CA 94523
Web: www.pleasant-hill.net/DVWS
Telephone: 925-383-2233
Email: dvws.dispatcher@gmail.com

Spring 2017

Diablo Vista Water System User:

This letter is being sent to you as a user of the Diablo Vista Water System to update you on district operations for 2017.

The Diablo Vista County Water System was formed in 1950 to provide untreated canal water for irrigation to 475 homes in the area bounded roughly by Oak Park Boulevard, the Contra Costa canal, Boyd Road and Patterson Boulevard, known locally as “Poet’s Corner”. In 1963, the Diablo Vista County Water District merged with the newly incorporated City of Pleasant Hill, and changed its name to Diablo Vista Water System (“DVWS”).



The service charge for running the water system is included as an assessment on your yearly property tax bill. It is not necessary to notify DVWS if you are a new customer or moving out of the area.

DVWS Board and Staff

DVWS consists of part-time staff that includes a Secretary, Engineers and a Dispatcher. The Engineers report to a three-person Advisory Board (“Board”), appointed by the City Council. The current **Board Members** are:

- Phil Williamson, Chairman
- Gaston Habets, Vice Chair
- Steve Zalewski

The current **Staff** Includes: Dennis Roda (Chief Engineer), Jack Sciaroni (Engineer), Brian Corcoran (Engineer) and Claire Voorhies (Secretary and Dispatcher).

Elimination of Mandatory Conservation Target

Thanks to the continued efforts of residents conserving water and a very wet winter, CCWD has determined once again that there will not be a Mandatory Conservation Target in place.

However, wasteful water uses, like creating excess runoff or watering between 9:00 a.m. and 5:00 p.m., remain prohibited and common-sense water-use prohibitions have been made permanent (see prohibited uses below). This promotes long-term conservation and prevents wasteful uses of water that most of our customers no longer do.

We encourage you to make use of the many resources made available by CCWD to help you conserve on landscape water uses, including rebates on lawn removal, coupons to purchase mulch, and consultations on irrigation and plant selection. For more information, visit CCWD's website at www.ccwater.com or call 925-688-8320.

Sign-up for 'Notify Me' email or text messages:

The Dispatcher will update users of the system's status through the City's 'Notify Me' email system. If you haven't yet done so, please take a few moments to sign up today at:

<http://www.ci.pleasant-hill.ca.us/list.aspx>

System operation and procedures

In order to continue keeping the system running as efficiently as possible and with minimal disruptions, the Board would like to remind all users of a few important operational procedures and policies:

Valve Boxes: DVWS owns and is responsible for system pipes from the street to the valve box including the valve itself. The property owner is responsible for any pipes or equipment from the valve to their property. It is the property owner's responsibility to keep the DVWS valve boxes clean and accessible. If you are not sure of the location of the valve box or cannot locate it, please contact the Dispatcher who will send an Engineer to your home to locate the valve box for you.

Operating Water Valves: Do NOT turn on or turn off the irrigation water to your property at the valve boxes located on your property line. The correct procedure is to call the Dispatcher and request an Engineer be dispatched to do this. There have been several instances where homeowner attempts to turn on/off the DVWS water to make improvements to private irrigation systems have resulted in broken valves that inconvenience neighbors because an entire zone must be taken out of service to perform repairs.

Overwatering: Many users have timers on their irrigation systems. As the weather conditions change, remember to modify the frequency and duration of your watering cycles. Conserving water helps everyone by reducing the cost of purchasing the water and running the pumps. For tips and suggested watering frequency, visit <http://www.ccwater.com/conserve/>

Opt Out Program: Any user within the DVWS has the right to opt out and discontinue water service by submitting a written notice to Diablo Vista Water System, c/o City of Pleasant Hill, 100 Gregory Lane, Pleasant Hill, CA 94523. For any user who opts out by June 30, no annual charge will be imposed for the following tax year. Please note that there will be a reconnection fee of \$200 if the user later decides to reconnect, plus a capital improvement charge for any year(s) that charge was not paid. However, a new property owner within the System area who was not responsible for the disconnection will only pay a reconnection fee of \$200. The right to opt out and the corresponding right to reconnect must be received by DVWS no later than June 30 to be effective the following tax year.

Capital Improvements: The Board and Engineers continue to carefully evaluate the system for areas of improvement and preventative maintenance in order to maintain reliable service. Most recently, one of the pumps was rebuilt and upgraded to a 30hp motor. Other upgrades were made to the controllers and interface. This \$35,000 project was successfully completed on time and within budget.

In recent years, the 12-inch water main has been repaired many times and replacement of the piping is needed to continue to provide reliable service to the water system. This project will remove and replace approximately 2,000 linear feet of 12-inch water main from the pump house to Roberta Avenue. The project design has been approved by the City Council and the preparation of design level plans is expected to be completed in 2017. The replacement and construction work will follow in two potential phases.

Upcoming Board Meetings: The Board meets quarterly, typically the 3rd Tuesday in the months of March, June, September and December. The meeting dates for 2017 are June 20th, September 19th and December 19th. The meetings are held at City Hall (100 Gregory Lane) in the large community room near the pond. The meetings start at 6:30 pm and typically last 60 to 90 minutes depending on the complexity of the Agenda.

From time to time special meetings may be called, especially when dealing with major system failures and during mandatory drought seasons.

Your commitment to conserve and ensure the Diablo Vista Water System continues to run efficiently is greatly appreciated.

Sincerely,

DVWS Advisory Board

Water Use Prohibitions (from CCWD)

- Outdoor watering between 9:00 a.m. and 5:00 p.m.;
- Hosing down driveways, sidewalks, parking areas, patios or other outdoor areas, unless the failure to do so would create a hazard to the health and safety of any individual or the public;
- Watering outdoor landscapes in a manner that causes excessive runoff;
- Watering outdoor landscapes within 48 hours of rainfall;
- Washing a motor vehicle with a hose that is not either fitted with a shut-off nozzle or attached to a device that causes the hose to cease dispensing water when not in use;
- Using potable water for non-recirculating fountains or decorative water features;
- Watering of ornamental turf on public street medians.

If you see these kinds of water wasting activities, call DVWS at 925-383-2233 and CCWD at 925-688-8044. Please leave a message if you call after hours. **If you believe the water waste is an immediate emergency**, call CCWD's Control Room at 925-688-8374. CCWD is committed to preventing water waste, follows up on all reports, and reserves the right to impose fines for violations of the above stated prohibited uses.